

## **PAYMENT AND ATTENDANCE GUIDELINES**

After much deliberation I decided to Clarify/Simplify my payment and attendance options.

The block bookings are mutually beneficial-

- Giving you a reduced cost and an extra incentive to make a regular commitment
- Guaranteeing me a viable class size

Research shows me that most Pilates teachers offer only block bookings of 6-12 weeks and a missed session is forfeited. The long term paying of a reduced cost offsets occasional absences. Offering a flexible approach to attendance and a pay as you go option significantly increases the work load and the administrative time spent maintaining stable class numbers. In the past I continuously lost money through block bookers not attending 6 consecutive weeks and then over running their booking period. I want to avoid leaving empty class spaces, when there are people waiting to attend. Taking into consideration my numerous classes and clients, late cancellations can create a considerable organisational challenge. I offer a professional and conscientious service based on regular research and professional development but I also offer a personal service and take a genuine interest in my individual clients and their needs. You can rest assured you are getting a very good deal 😊

For Class Bookings I have chosen to offer clear options in order to avoid classes being half empty or too full. Also it enables me to keep my prices extremely reasonable compared to other Pilates Teachers with the same level of experience.

**6 WEEK BLOCK BOOKING £40, ATTENDANCE ONCE A WEEK OVER 6 CONSECUTIVE WEEKS**

**4 WEEK BLOCK BOOKING £28, ATTENDANCE ONCE A WEEK OVER 4 CONSECUTIVE WEEKS**

**For class consecutive week block bookings if you miss your block booked session for any reason you will be able to attend another available session that same week or an extra one in the week you return or forfeit your session.**

**PAY AS YOU GO £8**

**If you are a pay as you go customer a regular space during particularly busy times cannot be guaranteed. If you know you want to attend the next week let me know the week before and give 24 hours notice of cancellation otherwise you will be charged, alternatively text prior to or on the day to confirm your place.**

**1-2-1 INDIVIDUALLY TARGETED SESSIONS 60 MINS £40 or 90 MINS £50 please give at least 24 hours notice of cancellation otherwise you will have to pay for the session.**

**ALL PAYMENT OPTIONS**

**If you know you will definitely be away the next week let me know the week before. Many people are already brilliant at this and once you get used to it it's very easy and really helpful.**

**Thank you for your co-operation. Clare 07868717915/ 0115 9130707 [www.clarebrownpilates.co.uk](http://www.clarebrownpilates.co.uk)**